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AN AUGUSTANA/ELIM AFFILIATION

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Subject: Florida Visitation Guidelines  
Essential Care Visits

Policy category: Administrative

Responsibility: Facility Administration

The following guidelines for Trinity Springs Visitation have been developed in conjunction with Governor Desantis' **No Patient Left Alone Act**.

Also, In accordance to the Resident Bill of Rights 429.28(1)(d) the resident will have unrestricted private communication, including receiving and sending unopen correspondence, access to a telephone, and visiting with any person of his or her choice, at any time between 9 am and 9 pm at a minimum.

### General Visitation

- General Visitation applies to individuals who are not designated as Essential Care Visitors.
- General Visitation includes in-person visitation in both outdoor and indoor visitation space, the resident's room, and common spaces.
- The resident will be allowed visitation unless they themselves object to the visitation.
- Visitation hours are from 9 AM to 9 PM. The main doors will lock at designated times. Visitation can occur outside of usual visitation hours upon request for caregivers, out-of-town guests, or in other similar situations.
- There are no limit to the amount of visitors at this time. If there are larger groups of visitation for a resident, we ask you consult with the Executive Director to reserve appropriate capacity areas for visitation. Any visitor, including essential care visitors wishing to stay in the resident's apartment for more than 5 days much obtain written permission from the Executive Director and be subject to a daily guest rate per person according to the resident handbook.
- Visitation will be allowed in-person at any time in all of the following circumstances, unless the resident objects.
  - End-of-Life Situations
  - A resident who was living with family before being admitted to the provider's care is struggling with the change in environment and lack of in-person family support.
  - The resident is making one or more major medical decisions.
  - A resident is experiencing emotional distress or grieving the loss of a friend or family member who recently died.
  - A resident needs cueing or encouragement to eat or drink which was previously provided by a family member or caregiver.
  - A resident who used to talk and interact with others is seldom speaking.
- There is no restriction on consensual physical contact between a resident and their loved one.
- The facility is responsible to communicate the visitation plan and requirements to all families upon implementation and on a regular basis especially if any changes occur. Visitation guidelines can be found at the reception desk and on the homepage of Trinity Springs website.

## **Essential Care Visitor**

- A resident may designate a visitor who is a family member, friend, guardian, or other individual as an essential caregiver. The resident will express who their designated essential care visitor is to the Executive Director and/or Director of Health Services.
- In-person visitation by the essential caregiver for at least 2 hours daily is allowed in addition to any other general visitation authorized by Trinity Springs.
- An essential caregiver is not required to provide necessary care to the resident during their visit.
- The essential caregiver will be indicated in the medical record.

## **Visitation Guidelines**

- All visitors must be screened upon entrance to include a temperature check, signs and symptoms check, and exposure questions. We ask that you complete hand hygiene at time of screening as well. If any visitor unable to pass the screening we ask that the visitor reconsider their visit at that time.
- Visitation is allowed regardless of vaccination status of the visitor.
- General Visitors must wear designated PPE (if any) during their time of visit. Be follow signage at the front entry regarding required PPE.
- The facility will maintain adequate PPE to supply to visitors and cleaning and disinfecting of the facility.

## **Complaint Process**

If you feel Trinity Springs has not complied with the regulation for visitation you may submit a complaint online at <http://apps.ahca.myflorida.com/hcfc/> or call 888-775-6055.

## **Education Resources**

Visitation Guidance: <https://ahca.myflorida.com/visitation/>

Current CDC Guidance: <http://cdc.gov/coronavirus>

FL Statues: <http://leg.state.fl.us/statues>

Trinity Springs Webpage: <http://trinitysprings.org>